



Training and Professional Services

Maximize your assessment, evaluation, and survey solutions

Scantron strongly recommends our Professional Development, Implementation & Consulting Services, and Professional Services to improve your user experience and help you get the most out of your assessment, evaluation, and survey solutions. Our world-class Print Services are also available to print your custom forms and fulfill your large-volume needs with mailing and data processing services.

Professional Development

Professional development enables you and your staff to navigate the software and interpret the results more effectively. Scantron has a fully staffed corporate development department through which we offer an array of product training and staff development classes and seminars. The team is dedicated to building capacity for change within organizations and institutions through a series of training and consulting activities.

Courses are offered:

- Onsite at customer locations
- At one of Scantron's locations
- Online

Scantron also offers enhanced training options:

- **Technical Mentoring for a one-on-one training session in which you set the agenda.**
- **Advanced Topic Sessions provide open-enrollment webinars that focus more deeply on specific aspects of our packaged solutions including Class Climate, EvaSys, and EvaExam.**
- **Free webinars and recordings focus exclusively on changes and upgrades stemming from recent product updates.**

Full course outlines for each class offered are available upon request.

Implementation & Consulting Services

Get your first project up and running faster with Scantron Implementation & Consulting Services. We provide dedicated experts with extensive experience in assessments, course evaluation, and survey design and management to help you implement your system and begin processing your tests or surveys quickly and efficiently for a more rapid return on investment.

The Scantron implementation team works with you to create a manageable schedule customized to ensure your project and/or program success. Depending on your needs, consultations can be performed onsite or via the phone or web.

A sample of what our Implementation & Consulting Services can provide to you includes:

- **Consultation to redesign your assessment or evaluation process**
- **Guidance in developing a project management schedule to meet your deployment needs**
- **Consultation and assistance to define the best report structure for your institution to gain optimal analytical results**
- **Assistance with developing tests, questionnaires and survey instruments**
- **Onsite evaluation and guidance in system preparation, printing, or delivery of online tests or questionnaires**
- **Identifying approaches for defining and using quality management and benchmarking for your results**

Installation

Training

Implementation

Support

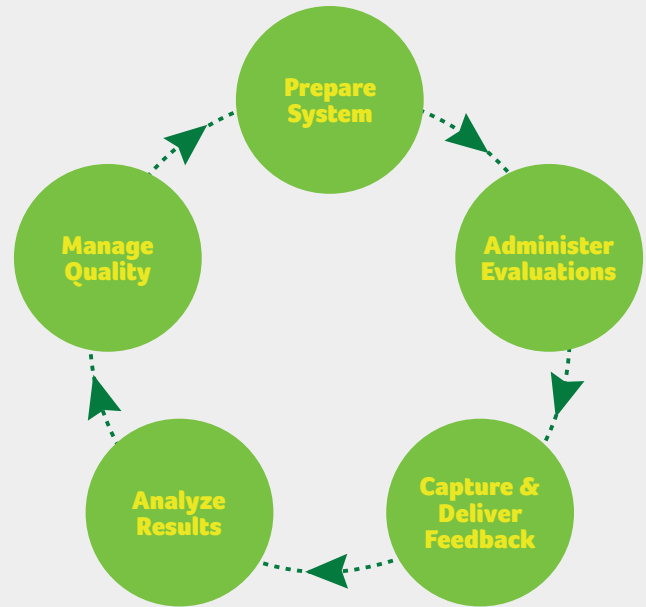


Professional Services

Scantron offers a wide array of Professional Services to customize, enhance, and support your capabilities. Save yourself time by letting Scantron do the work for you. We listen to your needs and then work with you to create the applications you require.

A sample of what Scantron's Professional Services can customize for you includes:

- Customized PDF reports to get the data you need and achieve the look you want
- SOAP API Interface for direct integration with your information and project management systems and applications
- Integration with your Learning Management System (e.g., Desire2Learn®, Blackboard®, Canvas, Moodle™, etc.)
- Pre-planning for product upgrades to prepare your system and users for updated features
- Login and online templates designed to fit a specific look and feel
- Language or label changes to fit your organizational structure and terminology
- Historical data imports, so you can bring in data generated outside your systems
- Certificates of Participation, which help increase response rates for online surveys



- Tools to allow you to import and export data more effectively for Class Climate or EvaSys:
 - » Data Access Layer provides access to the database by converting the required data to a separate database you can use to create reports with Excel, QlikView®, and other analysis tools.
 - » Data Bridge sets up a connection between Class Climate/EvaSys and your system to import and transfer data seamlessly. You can also use this process to auto-generate surveys.



**INFORM INSTRUCTION
TO IMPACT STUDENT OR
TRAINEE ACHIEVEMENT TODAY!**

For a free consultation to meet your organization's goals, call **800.722.6876** or visit us at **www.scantron.com** to learn more.

About Us

Scantron® provides technology to help you collect data you can use. Our solutions deliver the quality you expect from decades of experience. Whether you need to work on paper, online, or anywhere in between, Scantron can meet you where you are and help you get to where you want to be.